BEFORE THE PERSONNEL APPEALS BOARD STATE OF WASHINGTON

2

1

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20 21

22

23

24

25

26

KATHERINE UHLINGER. Appellant, Case No. ALLO-99-0012 v. ORDER OF THE BOARD FOLLOWING HEARING ON EXCEPTIONS TO THE DEPARTMENT OF SOCIAL AND HEALTH DETERMINATION OF THE DIRECTOR SERVICES, Respondent.

Hearing on Exceptions. This matter came on for hearing before the Personnel Appeals Board, WALTER T. HUBBARD, Chair; GERALD L. MORGEN, Vice Chair; and NATHAN S. FORD JR., Member, on Appellant's exceptions to the Director's determination dated April 26, 1999. The hearing was held at the office of the Personnel Appeals Board in Olympia, Washington, on November 16, 1999.

Appearances. Appellant Katherine Uhlinger was present and appeared *pro se*. Department of Social and Health Services (DSHS) was represented by Pam Pelton, Classification and Compensation Manager.

Background. Appellant requested reallocation of her Social Worker 2 position by submitting a classification questionnaire (CQ) to Respondent's Region 1 Personnel Office. Appellant requested that her position be reallocated to the Social Worker 3 classification. Respondent denied Appellant's request for reallocation by undated letter received at the Moses Lake CSO on August 6, 1998. Appellant appealed that decision to the Department of Personnel. The Department of Personnel received Appellant's appeal on August 24, 1998. Mary Ann Parsons, the Director's designee, conducted a review of Appellant's position. The Director's determination was issued on April 26, 1999. The Director concluded that Appellant's position was properly allocated to the

Social Worker 2 classification. On May 7, 1999, Appellant filed exceptions to the Director's determination with the Personnel Appeals Board. In summary, Appellant took exception to the Director's determination that the specialized case management and risk assessment responsibilities assigned to her position are described by the Social Worker 2 classification.

Summary of Appellant's Argument. Appellant asserts that social work has changed and that the Social Worker classifications do not accurately reflect the changing functions required by new laws and regulations. Appellant argues that she functions as the teen specialist for the Moses Lake CSO within the Economic and Medical Services unit, that she performs the specialized duties of her position for a unique population, and that she performs the duties of her position with very little supervision. Appellant contends that she spends a majority of her time working alone in remote locations which, for purposes of the allocation of her position, should be considered equivalent to being solely responsible for work in a remote office. Appellant asserts that the definition of the Social Worker 3 classification is narrowly written to address the work performed by individuals assigned to specific units of DSHS and that the work she performs within the Economic and Medical Services unit is comparable to the work performed by employees allocated to the Social Worker 3 classification in the Aging and Adult Services and the Children and Family Services units. Therefore, Appellant contends that her unique, specialized position in the Economic and Medical Services unit should be reallocated to Social Worker 3.

Summary of Respondent's Argument. Respondent acknowledges that as programs change, classifications may become outdated. However, Respondent asserts that the Personnel Appeals Board is not the proper entity to address outdated classifications. Respondent recognizes that Appellant is responsible for a large, unique case load and that her position is not specifically identified the Social Worker classifications. However, Respondent asserts that the majority of Appellant's duties involve conducting assessments for clients as described by the Social Worker 2

classification. Respondent further asserts that Appellant does not function as a lead worker and is not the sole person responsible for the full scope of services provided in a remote office. Therefore, Respondent contends that Appellant's position does not meet the definition or the distinguishing characteristics for the Social Worker 3 classification and that her position is properly allocated to the 2 level. Primary Issue. Whether the Director's determination that Appellant's position is properly allocated to the Social Worker 2 classification should be affirmed. Relevant Classification. Social Worker 2, class code 35210, and Social Worker 3, class code 35220.

Decision of the Board. The purpose of a position review is to determine which classification best describes the overall duties and responsibilities of a position. A position review is neither a measurement of the volume of work performed nor an evaluation of the expertise with which that work is performed. Also, a position review is not a comparison of work performed by employees in similar positions. A position review is a comparison of the duties and responsibilities of a particular position to the available classification specifications. This review results in a determination of the class which best describes the overall duties and responsibilities of the position. <u>Liddle-Stamper v.</u>
Washington State University, PAB Case No. 3722-A2 (1994).

Even if class specifications become outdated as functions of positions evolve, the Personnel Appeals Board is not the proper entity to rewrite class specifications. <u>Sorenson v. Dep't of Social</u> and Health <u>Services</u>, PAB No. A94-020 (1995).

The definition of the Social Worker 3 classification states, in relevant part:

Within the Department of Social and Health Services, functions as a lead worker or sole case manager in a remote location in . . . Economic and Medical Services. . . All positions at this level receive little supervision - employees are responsible for devising their own work methods.

Appellant performs her duties in the Economic and Medical Services unit. The Social Worker 3 distinguishing characteristics require that in the Economic and Medical Services unit, incumbents either: (a) serve as the lead worker reporting to an off-site supervisor, or (b) are solely responsible for the full scope of social services in a remote office.

Appellant is not a lead worker. Her office is located in the Moses Lake CSO. The Moses Lake CSO is not considered a remote location. Furthermore, Appellant is not solely responsible for the full scope of social services at the Moses Lake CSO. Therefore, her position is not comparable to those intended to be encompassed by the Social Worker 3 classification.

The definition for the Social Worker 2 classification states, in relevant part, that incumbents provide "professional level social services to the clients of . . . Economic and Medical Services. Positions in this classification receive little supervision - employees are responsible for devising own work methods"

The Social Worker 2 distinguishing characteristics require that in the Economic and Medical Services unit, incumbents "[p]rovide case management for clients with varying degrees of vocational, social, cultural, and/or medical impairments hindering economic independence. . . . Assess and determine employability, job readiness, and vocational education and training needs. Create, implement, monitor, and modify case plans for achieving client economic and social self-support. . . ."

1	Appellant provides professional level case management for teen parents. She accesses and
2	determines varying degrees of risk and living needs for the teens assigned to her caseload, develops
3	and implements individual responsibility plans (IRPs) and manages her caseload through
4	completion of the IRPs. Appellant's duties and responsibilities are encompassed by the Social
5	Worker 2 definition and distinguishing characteristics and are characteristic of the typical work
6	statements for this classification.
7	
8	Conclusion. Appellant's position is properly classified as a Social Worker 2, and her appeal should
9	be denied. The determination of the Director, dated April 26, 1999, should be affirmed and
10	adopted.
11	
12	ORDER
13	NOW, THEREFORE, IT IS HEREBY ORDERED that the appeal of Katherine Uhlinger is denied
14	and the determination of the Director, dated April 26, 1999, is affirmed and adopted. A copy is
15	attached.
16	DATED this, 1999.
17	WASHINGTON STATE PERSONNEL APPEALS BOARD
18	
19	
20	Walter T. Hubbard, Chair
21	
22	Gerald L. Morgen, Vice Chair
23	
24	Nathan S. Ford Jr., Member
25	